Cigna Global Health Benefits Cookie Policy

What are cookies?

A "cookie" is a small piece of information which is stored on your browser when you visit a website. They recognise your device as you move between pages and can be used from maintaining secure logins to remembering you when you next visit the website. Certain cookies are owned by the website you are viewing ('first-party' cookies) and others are supplied by an independent company ('third-party' cookies).

Meeting EU Legislation on Cookies

Following the European Union's revised e-Privacy Directive and to make sure we are protecting our customers' interests, we have updated our cookie policy to be compliant with UK law as our processing centres and servers are based in the United Kingdom. We will continue to monitor and revise based on industry best practice guidelines.

Your Cigna cookies

We recommend you leave your cookie settings as it currently is otherwise you will be unable to navigate through this site.

The cookies that have been set up will still be active so if you need to change these, you can do so from your web browser settings. To find out how to do this, visit

www.allaboutcookies.org/manage-cookies/

In accordance with your employer's requirements, Cigna has created these sites and portals for your use. Please be aware if you deactivate any cookies, you will no longer be able to access them.

Where and how we use them:

Strictly necessary

These cookies are essential for use on our portals. If you delete these our website will not function and we will be unable to provide the service you have actively sought from us. This includes:

- Protecting your privacy with confidential access to our Customer Area.
- Brief data storage, to communicate with you and to allow you to service your account.

Strictly Necessary – First-Party

Cookie Name	Expiry	Use
cignaCookieDirective	1 year	To store the user's acceptance of cookies

Performance

These cookies are necessary and allow us to improve your journey and experience on our site. This information is aggregated and anonymous and provides us with key statistics on how customers are interacting with our site. This includes:

- Helping us to improve website performance.
- Helping you find the products and information you want.
- Trialling new content and ensuring consistency across the site.
- Helping us track interaction between our site and contact centre.

Cookie Name	Expiry	Use
__utma	2 years	Google Analytics. To identify unique visitors to our site. Each unique browser that visits a page on our site is provided with a unique ID via the __utma cookie.
__utmb	30 mins of inactivity	Google Analytics. Two cookies are used to establish a session: __utmb __utmc
__utmc	Browser Session	Google Analytics. Two cookies are used to establish a session: __utmb __utmc
__utmz	6 months	Google Analytics. To track traffic sources and navigation. When visitors reach our site via a search engine result, a direct link, or an ad that links to our page, Google Analytics stores the type of referral information in a cookie.

More information about cookies

- International Chamber of Commerce United Kingdom
- Internet Advertising Bureau
- All about Cookies

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